MALTHOUSE THEATRE
113 STURT STREET, SOUTHBANK VIC 3006

INVOICED EDUCATION SALES
TERMS AND CONDITIONS OF BOOKING

1 November 2026

These terms and conditions apply to invoices issued through the Education department of Malthouse Theatre. All other bookings are subject to Malthouse Theatre's general terms and conditions of booking.

1. Education Bookings paid on invoice are available exclusively to bona fide secondary schools.
2. Reservations made through the form are processed in the order in which they are received.
    a. Reservations will be invoiced on 30-day terms. Your reservation is not confirmed until your invoice is received. If you do not receive an invoice, you must follow up to confirm your reservation.
    b. The exception is reservations for The Suitcase Series, which are secured by payment of a non-refundable deposit equivalent to 10 tickets.
3. Our standard invoice terms are 30 days. If payment is not received in full by the due date on the invoice, your reservation may be cancelled. Each show or workshop has a final reservation date. This is the last date we can reserve tickets and issue an invoice for that event. After this time, Education bookings must be paid for at the time of booking.
4. You can alter the number of tickets reserved for students up until the date your invoice is due. After this date no more amendments to the reservations can be made. We will not refund tickets once paid in any circumstance (other than those listed under term 5.1 below).
5. You can cancel your reservation altogether before the invoice due date.
   We will not refund tickets once paid in any circumstance (other than those listed under term 5.1 below). Exceptions may occur in particular circumstances as outlined in the Live Performance Australia Ticketing Code of Practice, or as listed below:
    5.1 New shows in development can change their form and content substantially in a short amount of time. As we update our content warnings throughout this process, a substantial amendment to those warnings may make a show unsuitable for your school to attend. If this is the case you may request to cancel your booking or reservation. We will consider your request in good faith and issue a full refund if accepted.
6. Discount eligibility is as follows:
    6.1 Schools with an ICSEA of less than 1001 as published by the Myschools website are eligible for the Low-ICSEA discount.
    6.2 Schools with an ARIA rating greater than 0 are eligible for the Regional discount.